

To whom it may concern;

We have utilised the services of Centuran Consulting since 2013 on a critical major project to migrate our company to a new ordering, billing, and provisioning system. The migration process included setting up a new instance of the OTRS application and configuring it to communicate with other systems used in the company environment.

The consultants analysed our requirements, advised on the optimal solution, and assisted us throughout the process of installation and configuration of the application. We found their services to be very effective and they conducted themselves in accordance with best practices and maintained excellent communication throughout the project. We sincerely recommend Centuran Consulting to businesses seeking any professional assistance with OTRS.

Signed

A handwritten signature in black ink, appearing to be 'A M' with a long horizontal flourish extending to the right.

Andy Manning
UK2 Brand Director